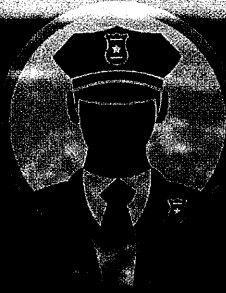


Neighbors by Ring



Neighborhood Update
Suspect in Custody
32nd Street
6:36am



Neighborhood Alert
Suspicious Person
32nd Street
6:08am

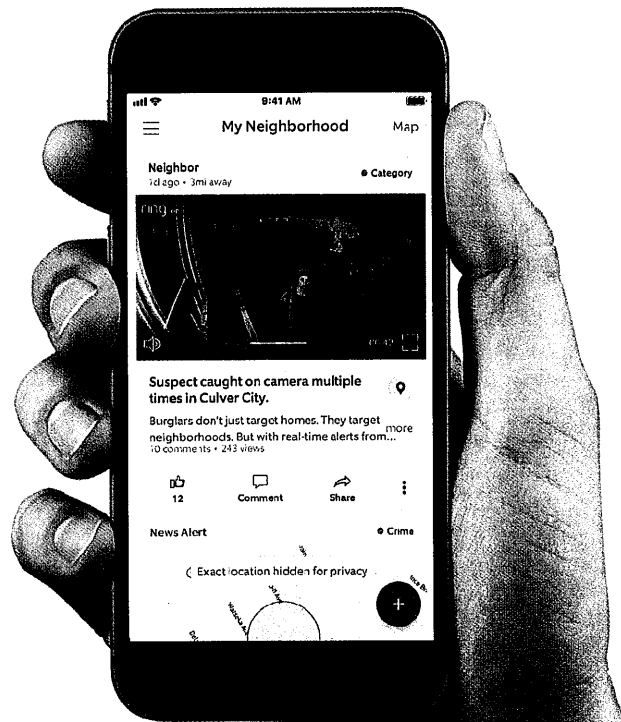


Ventura Police Department has joined Neighbors by Ring!

Neighbors by Ring is the new Neighborhood Watch that sends real-time crime and safety notifications directly to your phone. The **Ventura Police Department** has joined the Neighbors App to share alerts, comment on local issues and help make our communities safer for everyone.

Join the Ventura Police Department on the Neighbors App

Text **venturapd** to 555888 to download the free Neighbors App to see what's going on in your community right now. Share the App with your neighbors, friends and family to make a difference in your neighborhood today.



Community Outreach Specialist Ashley Bautista
805-339-4317, abautista@venturapd.org
Ring Public Relations Coordinator, Morgan Culbertson,
805-822-9694 morgan@ring.com

**Ventura Police Department Joins 'Neighbors' by Ring
to Provide Users with Real-Time, Local Crime and Safety Information**
*Neighbors aims to reduce crime in neighborhoods by connecting people,
security cameras and law enforcement.*

The Ventura Police Department today announced that it is joining the Neighbors app by Ring (available via iOS/Android here: <https://download.ring.com/venturapd>) to provide the Ventura community with real-time, local crime and safety information. The Neighbors network already has millions of users and has been instrumental in catching package thieves, stopping burglaries, and keeping neighborhoods safe.

Residents can download the free Neighbors app, join their neighborhood, and use the app to: monitor neighborhood activity; share crime and safety-related videos, photos and text-based posts; and receive real-time safety alerts from their neighbors, local law enforcement and the Ring team.

"The free Neighbors app by Ring will be a valuable tool in our efforts to fight crime in our city. We appreciate the opportunity to partner with Ring and our community through this technology," said Police Chief Ken Corney.

Jamie Siminoff, Chief Inventor and Founder of Ring said: "We're excited to have the Ventura Police Department join Neighbors to keep their community up-to-date on local crime and safety information. Over the past few years we have learned that, when neighbors, the Ring team and law enforcement all work together, we can create safer communities. Neighbors is meant to facilitate real-time communication between these groups, while maintaining neighbor privacy first and foremost. By bringing security to every neighbor with the free Neighbors app, the Ventura community can stay on top of crime and safety alerts as they happen."

How It Works

- Download the Neighbors app on iOS and Android here: <https://download.ring.com/venturapd> or by texting venturapd to 555888 from your smartphone.
- Opt-in to join your neighborhood.
- Customize the geographic area you want to receive notifications for (users must verify where they are located and cannot participate in other neighborhoods).
- Receive real-time alerts from your neighbors, local law enforcement and the Ring team that inform of crime and safety alerts as they happen.
- View local crime and safety posts via a live feed or interactive map.
- Share text updates, photos and videos taken on any device, including Ring's home security devices.
- Work with your community to make neighborhoods safer.

About Neighbors

Neighbors is a neighborhood watch app that provides real-time, local crime and safety information. Download the free Neighbors app (iOS/Android), join your neighborhood, and use the app to: monitor neighborhood activity; share crime and safety-related videos, photos and text-based posts; and receive real-time safety alerts from your neighbors, local law enforcement and the Ring team. Download Neighbors (iOS/Android) today to join your digital neighborhood watch. For more information visit www.ring.com/neighbors.

About Ring

Ring's mission is to reduce crime in neighborhoods by creating a Ring of Security around homes and communities. Ring is an Amazon company. The Ring product line, along with Neighbors by Ring, enable Ring to offer affordable, whole-home and neighborhood security devices and services. In fact, one Los Angeles neighborhood saw a 55 percent decrease in home break-ins after Ring Doorbells were installed on just ten percent of homes. For more information, visit www.ring.com. With Ring, you're always home.

Ryan Weeks

From: Ashley Bautista
Sent: Thursday, October 31, 2019 4:30 PM
To: Ryan Weeks
Subject: FW: Agencies Working Together

From: Ring Neighbors Portal Team <neighbors-portal@ring.com>
Sent: Tuesday, February 26, 2019 11:49 AM
To: Bautista, Ashley <abautista@cityofventura.ca.gov>
Subject: Agencies Working Together



Agency Collaboration

Recently, four agencies in Kansas came together as a team to create safer communities through the Neighbors Portal. Since crime knows no jurisdiction, they realized they could best serve their communities by working together. Do you know of other agencies who are ready to join us in making communities safer? Send us your referrals to get them on board today.

Refer An Agency

Welcome Our Newest Agencies

Dozens of agencies across the country have started using Neighbors Portal to engage with their community members and aid in investigations.

We wanted to take a moment to introduce our newest law enforcement partners.



Houston PD - TX

Columbus PD - OH

Prince George's County PD - MD

Myrtle Beach PD - SC
Frisco PD - TX
Amarillo PD - TX
Surprise PD - AZ
Toms River PD - NJ
Quincy PD - MA
Broken Arrow PD - TX
Missouri City PD - TX
Castle Shannon PD - PA
Northern York County PD - PA
Hernando County SO - FL
The Colony PD - TX
Long Branch PD - NJ
Dunwoody PD - GA
EI Portal PD - FL
Essex PD - VT
Baldwin Borough PD - PA
Stafford Township PD - NJ
Overland Park PD - KS
Olathe PD - KS
Lenexa PD - KS
Shawnee PD - KS
Wolcott PD - CT
Rocky River PD - OH

table." - Sgt. Craig Herrmann, Shawnee PD, Kansas

Log Into Portal

First time logging into Portal? Reply to this email for assistance.



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Our mailing address is:

1523 26th Street

Santa Monica, CA 90404

Want to change how you receive these emails?

You can [update your preferences](#) or [unsubscribe from this list](#).

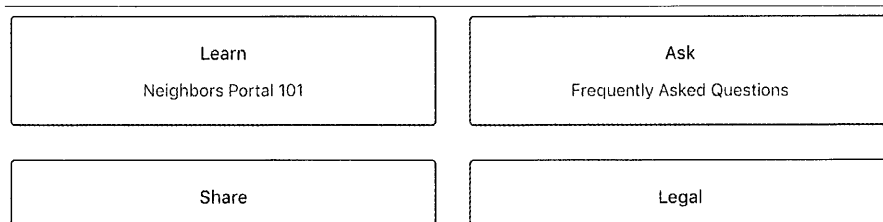
Ryan Weeks

From: Ashley Bautista
Sent: Thursday, October 31, 2019 4:30 PM
To: Ryan Weeks
Subject: FW: Have questions? We've got answers.

From: Ring Neighbors Portal Team <neighbors-portal@ring.com>
Sent: Tuesday, March 12, 2019 1:40 PM
To: Bautista, Ashley <abautista@cityofventura.ca.gov>
Subject: Have questions? We've got answers.



introducing the new **Resources** tab at the top of Neighbors Portal. This is our latest feature in Portal that serves as your new Resource Center. You'll find answers to the most commonly asked questions, training materials, best practices, success stories, and more. Here's a first look:



[View Resource Center](#)

*Login to Portal Required

For any questions, reply to this email or reach out to your Account Manager directly.



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Our mailing address is:

1523 26th Street

Santa Monica, CA 90404

You can [update your preferences](#) or [unsubscribe from this list](#).



Neighbors by Ring

Memorandum of Understanding

This agreement is entered into this 8th day of January, 2019 by and between Ring LLC (“Ring”) and Ventura Police Department (“Agency”), (collectively the “parties”) and will provide Agency access to the Neighbors Portal to communicate with users of the Neighbors app (“Ring Neighbors”) and encourage community engagement as we work together to make Ventura (“City”) neighborhoods safer.

- Neighbors by Ring app (“Neighbors App”) is a digital neighborhood watch that both law enforcement and the public may access free of charge by downloading the Neighbors App (iOS and Android).
- The Neighbors App allows users to share and comment on real time crime and safety events in their neighborhood.
- As part of the program, Agency may:
 - Utilize the critical crime and safety events that are posted in the Neighbors App by Ring Neighbors to assist in law enforcement operations and investigations; and
 - Post information relating to critical incidents and other incidents in the app to keep Ring Neighbors informed regarding issues in their neighborhoods.

With an understanding that a robust, active and engaged user community is essential to the immediate, sustained and ongoing success of the program, the parties agree to the following responsibilities:

Ring

- Make the Neighbors App available to City residents free of charge.
- Make the Neighbors Portal available to Agency free of charge, including ongoing support and training for Agency employees.

Agency

- Maintain appropriate access controls for Agency personnel to use the Neighbors Portal.

Press Release

The parties shall agree to a joint press release to be mutually approved by the parties. Neither party may use the other party’s name, logo, or likeness in any advertising or press release without prior written approval of the other party. Notwithstanding the foregoing, Ring shall be permitted to provide in-app alerts to Ring Neighbors announcing Agency’s participation in the Neighbors App.

Term

Agency’s participation in the program shall commence upon Agency’s acceptance of these program terms. Either party may terminate Agency’s participation in the program at any time by providing 30 days’ written notice to the other party; provided that in the case of material breach of this Agreement by the Agency, Ring shall only be required to provide three days’ written notice to Agency.

Privacy and Terms of Use

Ring will not provide any customer personal information, including video footage, to Agency without the prior

consent of the owner or properly issued legal process that complies with federal and state law, as applicable. Agency agrees to use the Neighbors Portal only as expressly authorized by Ring and only in connection with bona fide Agency work. Ring's terms of service and privacy notice, as posted on Ring.com, shall apply to all uses of the Neighbors App and, as applicable, the Neighbors Portal.

Compensation

At no point shall either party receive compensation from each other as a result of this program.

Confidentiality

Unless otherwise required by law, the Parties shall not disclose the terms of this program or any information that is designated as confidential or that, given the nature of the information or the circumstances surrounding its disclosure, reasonably should be considered as confidential.

RING LLC

Date: _____

By: _____

Name: _____

Title: _____

Agency

Date: 219/179 _____

By: [Signature] _____

Name: Ken Corney _____

Title: POLICE CHIEF _____