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REDONDO BEACH CITY CLERK  
PRA OFFICE  
415 DIAMOND ST  
REDONDO BEACH CA 90277-2836

CITY CLERK'S OFFICE  
REDONDO BEACH CALIFORNIA



August 28, 2019

This is a follow up to a previous request:

This request was originally submitted via email to Eleanor.Manzano@redondo.org. It was last responded to on Aug. 23, 2019 via email by DoNotReply@redondo.org (error). Due to issues with the original communication method, we are now directing this request to you.

That's fine, thank you!

Filed via MuckRock.com

E-mail (Preferred): 78839-77253032@requests.muckrock.com

For mailed responses, please address (see note):

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PLEASE NOTE: This request is not filed by a MuckRock staff member, but is being sent through MuckRock by the above in order to better track, share, and manage public records requests. Also note that improperly addressed (i.e., with the requester's name rather than "MuckRock News" and the department number) requests might be returned as undeliverable.

On Aug. 23, 2019:

Subject: RE: City of Redondo Beach - Customer Service case number 32485

Regarding your records request for services with Ring, pursuant to Government Code Section 6253(c) the City of Redondo Beach is requesting an additional fourteen (14) days. We anticipate responding on or before September 5, 2019.

If you should have any questions, please do not hesitate to contact me at (310) 318-0656, \*1, Ext. 2204.

Thank you,  
Annamarie Porter, CMC  
Records Management Supervisor

Original Request

\*\*SEE ATT'D EMAIL REQUEST - PRR From: 78839-77253032@requests.muckrock.com

41075443-014763-02-02-00



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On Aug. 12, 2019:  
Subject: California Public Records Act Request: Ring promo, Redondo Beach

To Whom It May Concern:

Pursuant to the California Public Records Act, I hereby request the following records:

Reporting shows that your city government has entered a Promotional Discount Agreements with Ring, Amazon's home security camera company.  
([https://www.vice.com/en\\_us/article/d3ag37/us-cities-are-helping-people-buy-amazon-surveillance-cameras-using-taxpayer-money](https://www.vice.com/en_us/article/d3ag37/us-cities-are-helping-people-buy-amazon-surveillance-cameras-using-taxpayer-money)) These agreements direct city funds toward providing a discount on Ring products, such as doorbell cameras.

Therefore, I hereby request the following records related to the Ring Promotional Discount Agreement:

- 1) All calendar invitations, instructional materials, presentations and presentation materials (including recorded video and audio, PowerPoint files, prepared remarks, and slides formats), and other documents that mention Ring devices and/or the Neighbors app. This includes A) any minutes/notes taking during meetings that discussed the use of Ring devices and/or the Neighbors app, B) any explanations (whether internally or externally generated) of how Ring devices and/or the Neighbors app work, and C) any other document that has been used to help explain the use, marketing, or promotion of Ring devices and/or the Neighbors app to any party, including internal documentation, public relations materials, and executive summaries.
- 2) A copy of any privacy impact assessments, use policies, standard operating procedures, data retention policies, legal opinions, warranties, non-disclosure agreements, contracts, liability waivers, insurance agreements, Promotional Discount Agreements, Requests for Proposals, Responses to Requests for Proposal, Memorandums of Understanding, Letters of Interest, usage policies, or informal agreements between the city and Ring.
- 3) A copy of any funding opportunity announcements, grant applications and grantor status/progress reports, reports to legislative bodies, annual reports that mention Ring or the Neighbors app, as well as audit records, including but not limited to security audits of the software, misuse reports, and reports to oversight bodies.
- 4) Any digital communications including but not limited to emails and text messages) as well as documents, (including but not limited to PDF, word processing, excel, and slide documents) that mention Ring or the Neighbors app.
- 5) Any digital communications (including but not limited to emails and text messages) with Ring representatives.

The requested documents will be made available to the general public, and this request is not being made

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for commercial purposes. It will be used in the course of reporting for Motherboard, VICE's science and technology website ([www.motherboard.vice.com](http://www.motherboard.vice.com)).

The requested documents will be made available to the general public, and this request is not being made for commercial purposes.

In the event that there are fees, I would be grateful if you would inform me of the total charges in advance of fulfilling my request. I would prefer the request filled electronically, by e-mail attachment if available or CD-ROM if not.

Thank you in advance for your anticipated cooperation in this matter. I look forward to receiving your response to this request within 10 calendar days, as the statute requires.

Sincerely,

Caroline Haskins

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